

## General Conditions

### TRANSPORT CONDITIONS

The transport is carried out in accordance with the Convention concerning the International Carriage of Goods by Road (CMR, Geneva, May 1956, and Protocol of the 5<sup>th</sup> of July 1978 in Geneva).

### OTHER ACTIVITIES

The other activities are exclusively made according to the General Conditions of Freight Forwarders in Belgium (collection V.Z.W.D., Belgian Monitor 24/07/80 n° 7836, filed with the Registrar of the Commercial Court in Brussels). The choice of the appropriate means of transport is entirely up to the service provider. The present document is not negotiable.

### PAYMENTS

Payment of this invoice must be made within the period indicated on the invoice. Failure to pay on the due date shall automatically and without notice incur interest of 12% per month from the due date. In this case, the amount of the invoice shall also be increased by 15% with a minimum of €123.95 as fixed compensation for extrajudicial costs. This interest and compensation will be applied automatically and without prior notice. And, without prejudice to any other amount, particularly those provided for by art. 1018 of the Penal Code.

### CLAIM / CONFLICTS

In case of conflicts or claims, only the Courts of the district of Liege shall be competent and notably Justice of 1<sup>st</sup> district of Liege.

### FORCE MAJEURE

Any case of force majeure entitles the service provider either to terminate the agreement without formality or notice, or to suspend its performance, or to perform it partially.

### CUSTOMS / OTHER COSTS

Transport does not include the completion of customs formalities and/or associated costs and/or costs arising from other activities that are not essential to the transport mission. All these formalities and/or payments will be carried out exclusively by the carrier at the customer's risk. The customer shall refund the costs incurred by the carrier and shall compensate the carrier against any charges relating thereto. Unless otherwise provided in this document, all prices, conditions and terms of application shall be those of the carrier's most recent tariff, which may be obtained at its office.

### VOLUMETRIC WEIGHTS

Goods that are unusual in shape or size can generate extra costs. This is exclusively at the carrier's judgement. Goods that are more than 4 meters long can only be transported after written confirmation from the carrier.

### STORAGE

Temporary storage during the first 48 hours after unloading (except weekends and public holidays) is not taken into consideration. Any storage exceeding this period will be charged at €24.79 per m<sup>3</sup>, payable by the customer.

### CASH ON DELIVERY

Cash on deliveries are only accepted after written confirmation from the carrier. Refunds will only be processed in the national currency.